



SPECIALISTS IN THE HIGH VOLTAGE INDUSTRY

QUALITY POLICY

Our Mission

Our mission is to meet or exceed our customer's requirements in a proactive, professional and cost-effective manner, through the implementation and continual improvement of our integrated management systems.

Core Objectives

Risk Management

Provide services using risk management strategies aimed to protect our personnel and customers.

Resource Management

Recruit personnel who are clearly briefed, trained and competent to provide necessary services
Encourage all personnel to integrate quality management into the way they work so they can continually improve within their areas of responsibilities
Provide adequate resources to continually review and improve our business processes

Customer Services

Actively seek performance feedback from our customers and address opportunities for improvement that are identified

Continual Improvement

Establish and maintain a Quality Management System that aligns with ISO9001
Set objectives and targets to measure our performance and identify opportunities for improvement
Effectively manage our processes and meet all relevant goals of our management systems; including environment, safety and quality objectives and targets.

These objectives are fundamental to our successful future and all employees are responsible for working in accordance with the documented Quality Management System and to review and identify ways to continually improve the system.

Quality is the responsibility of all our Employees, suppliers and contractors.

Andrew Halpin
Managers Name


Signature

18/08/2015
Date